

# AGENDA

**Meeting:** CALNE AREA BOARD  
**Place:** Calne Town Hall, The Strand, Calne SN11 0EN  
**Date:** Tuesday 13 August 2013  
**Time:** 6.30 pm

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Including the Parishes of Calne Without, Bremhill, Hilmarton, Heddington, Cherhill, Compton Bassett and Calne.

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**The area board welcomes and invites contributions from members of the public. The Chairman will try to ensure that everyone who wishes to speak will have the opportunity to do so.**

If you have any requirements that would make your attendance at the meeting easier, please contact your Democratic Services Officer.

**Refreshments and networking opportunities will be available from 6.00pm.**

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Please direct any enquiries on this agenda to Marie Todd (Area Board and Member Support Manager), on 01225 718036 or [marie.todd@wiltshire.gov.uk](mailto:marie.todd@wiltshire.gov.uk)

or Jane Vaughan (Calne Community Area Manager), on 01249 706447 or [jane.vaughan@wiltshire.gov.uk](mailto:jane.vaughan@wiltshire.gov.uk)

The papers connected with this meeting are available on the Wiltshire Council website at [www.wiltshire.gov.uk](http://www.wiltshire.gov.uk)

Press enquiries to Communications on direct lines 01225 713114/713115.

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## Wiltshire Councillors

Cllr Christine Crisp  
Cllr Alan Hill (Chairman)  
Cllr Howard Marshall

Cllr Anthony Trotman (Vice Chairman)  
Cllr Glenis Ansell

	<b>Time</b>
<p>1     <b>Chairman's Welcome and Introductions</b></p> <p>The Chairman will welcome everyone to the meeting.</p>	6.30pm
<p>2     <b>Apologies for Absence</b></p>	
<p>3     <b>Minutes</b> (<i>Pages 1 - 10</i>)</p> <p>To approve and sign as a correct record the minutes of the meeting held on 11 June 2013 and the Extraordinary Calne Area Board meeting on 3 July 2013.</p>	
<p>4     <b>Declarations of Interest</b></p> <p>To receive any declarations of disclosable interests or dispensations granted by the Standards Committee.</p>	
<p>5     <b>Chairman's Announcements</b> (<i>Pages 11 - 12</i>)</p> <p>The Chairman will provide information about:</p> <p>a. Wiltshire Fire &amp; Rescue Service Draft Public Safety Plan. b. Focus on Air Quality – October Area Board Meeting</p>	6.40pm
<p>6     <b>Partner Updates</b> (<i>Pages 13 - 22</i>)</p> <p>To receive an update from the partners listed below:</p> <p>a. Wiltshire Police b. Wiltshire Fire and Rescue Service c. NHS Wiltshire – to include an update about the NHS 111 service d. Calne Community Area Partnership e. Calne CAYPIG (Community Area Young People's Issues Group) f. Town and Parish Councils.</p>	6.50pm
<p>7     <b>Local Authorities Responsibilities for Public Health</b></p> <p>The Public Health Team at Wiltshire Council facilitates and promotes healthy behaviours, environments and practices to ensure our populations stay healthy. The team also manages infectious diseases and ensures health resilience. Sue Odams, Public Health Consultant, will talk about the work of public health and about its role in helping to ensure people in Wiltshire live long and healthy lives. A short DVD will also be shown and there will be an opportunity to ask questions.</p>	7.05pm

8 **Your Local Issues**

7.30pm

Councillors will provide an update on community issues and progress on area board working groups. This will include:

- a. Skate board park working group
- b. Highways working group (CATG) – The CATG will ask the Area Board to consider and agree priorities for local highway schemes.
- c. Calne campus working group
- d. Sandpit Road (Section 106) working group
- e. Air quality working group.

9 **Close**

7.45pm

The Chairman will set out arrangements for the next meeting.

**Future Meeting Dates**

Tuesday, 15 October 2013

6.30 pm

Calne Town Hall, The Strand, Calne SN11 0EN

Tuesday 10 December 2013

6.30pm

Calne Town Hall, The Strand, Calne SN11 0EN

Tuesday 4 February 2014

6.30pm

Calne Town Hall, The Strand, Calne SN11 0EN



# MINUTES

**Meeting:** CALNE AREA BOARD  
**Place:** Calne Town Hall, The Strand, Calne SN11 0EN  
**Date:** 11 June 2013  
**Start Time:** 6.30pm  
**Finish Time:** 8.30pm

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Please direct any enquiries on these minutes to:

Alexa Smith (Democratic Services Officer), on 01249 706610 or [alexa.smith@wiltshire.gov.uk](mailto:alexa.smith@wiltshire.gov.uk)

Papers available on the Wiltshire Council website at [www.wiltshire.gov.uk](http://www.wiltshire.gov.uk)

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## **In Attendance:**

### **Wiltshire Councillors**

Cllr Christine Crisp, Cllr Alan Hill, Cllr Howard Marshall, Cllr Anthony Trotman and Cllr Glenis Ansell

Cllr Jonathon Seed (Cabinet Member)

### **Wiltshire Council Officers**

Brad Fleet (Service Director - Development Services), Alexa Smith (Democratic Services Officer) and Jane Vaughan (Community Area Manager)

### **Town and Parish Councillors**

Calne Town Council – Charles Boase

Calne Without Parish Council – Richard Aylen and Ed Jones

Cherhill Parish Council – David Evans

Hilmarton Parish Council – Jeff Files

### **Partners**

Wiltshire Police – PC Hans Monahan and Inspector Phil Staynings

Office of the Police and Crime Commissioner – Angus Macpherson

Wiltshire Fire and Rescue – Mike Franklin

Calne Community Area Partnership – Malcolm Gull

**Total in attendance: 45**

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<u>Agenda Item No.</u>	<u>Summary of Issues Discussed and Decision</u>
1	<p><u>Appointment of Area Board Chairman</u></p> <p>The Democratic Services Officer sought nominations for the position of Chairman of the Calne Area Board for the forthcoming year.</p> <p><b><u>Decision</u></b>  <b>Councillor Alan Hill was elected Chairman of the Calne Area Board for the forthcoming year.</b></p> <p><b>Councillor Hill in the Chair.</b></p>
2	<p><u>Appointment of Area Board Vice Chairman</u></p> <p>The Chairman sought nominations for the position of Vice Chairman of the Calne Area Board for the forthcoming year.</p> <p><b><u>Decision</u></b>  <b>Councillor Tony Trotman was elected Vice Chairman of the Calne Area Board for the forthcoming year.</b></p>
3	<p><u>Chairman's Announcements</u></p> <p>The Chairman provided housekeeping information and introduced the councillors and officers present. He drew attention to the written announcements included in the agenda pack and explained that the update regarding Porte Marsh industrial estate followed up a request made to Councillor Scott, Leader of Wiltshire Council, when she last attended Calne Area Board. Councillor Hill confirmed the meeting details for two meetings that had been arranged between Alistair Cunningham, Service Director – Economy and Regeneration, and Deceuninck’s Managing Director, alongside Alder King, to discuss the future (change of) use of the site. Councillor Trotman suggested that it would be a good idea to involve Calne Chamber of Commerce and Calne Springs Forward.</p>
4	<p><u>Apologies for Absence</u></p> <p>Apologies were received from Will Kay, Youth Development Co-ordinator.</p>
5	<p><u>Minutes</u></p> <p>The minutes of the meeting held on 5 February 2013 were approved and signed as a correct record.</p>

6	<p><u>Declarations of Interest</u></p> <p>There were no declarations of interest made.</p>
7	<p><u>Appointments to Outside Bodies and Working Groups</u></p> <p><b><u>Decision</u></b>  <b>The appointments to outside bodies would be as below for 2013/14:</b></p> <p><b>Calne Community Area Partnership – Councillor Crisp</b>  <b>Calne Heritage Centre Trust and Marden House – Councillor Trotman</b>  <b>Calne Youth Advisory Group – Councillor Marshall</b></p> <p><b><u>Decision</u></b>  <b>The appointments to the Community Area Transport Group (CATG) would be as below for 2013/14:</b></p> <p><b>Area board representative – Councillor Hill</b>  <b>Calne community area manager</b>  <b>Highways officers</b>  <b>Calne Town Council representative</b>  <b>Focus on Five representative</b>  <b>Parish Council representatives x 3</b>  <b>Calne Community Area Partnership representative</b>  <b>Supporting officers when required</b></p> <p><b><u>Decision</u></b>  <b>The terms of reference for CATG were agreed, as included in the agenda pack.</b></p> <p><b><u>Decision</u></b>  <b>The appointments to the Shadow Community Operations Board (COB) would be as below for 2013/14:</b></p> <p><b>Area board representative – Councillor Crisp</b>  <b>Town Council representative</b>  <b>Wider community representative</b>  <b>Youth/education representative</b>  <b>User and community group representatives x 4</b>  <b>Co-opted members x 2</b></p> <p><b><u>Decision</u></b>  <b>The terms of reference for COB were agreed, as included in the agenda pack.</b></p> <p><b><u>Decision</u></b>  <b>The appointments to the Sandpit Road Working Group would be as below for 2013/14:</b></p>

	<p><b>Area board representative – Councillor Trotman</b>  <b>Calne community area manager</b>  <b>Calne Community Area Partnership representative</b>  <b>Calne Area Transport representative</b>  <b>Extended schools partnership representative</b>  <b>Calne Town Council representative</b>  <b>Local residents’ group representative</b>  <b>Supporting officers</b></p> <p><b><u>Decision</u></b>  <b>The appointments to the Air Quality Working Group would be as below for 2013/14:</b></p> <p><b>Area board representative – Councillor Ansell</b>  <b>Calne community area manager</b>  <b>Public health and wellbeing representative</b>  <b>Calne Town Council representative</b>  <b>Calne Area Transport representative</b>  <b>Calne Environmental Network representative</b></p> <p><b><u>Decision</u></b>  <b>The appointments to the Skate Board Park Working Group would be as below for 2013/14:</b></p> <p><b>Area board representative – Councillor Marshall</b>  <b>Calne community area manager</b>  <b>Calne Town Council representative</b>  <b>Youth development co-ordinator</b>  <b>Six members of the Youth Advisory Group skate bowl sub group.</b></p>
8	<p><b><u>Local Highways and Streetscene Service</u></b></p> <p>Martin Cook, Area Highway Engineer, gave an update on the changes to the local highway and streetscene service. The staffing structure had been changed to reflect the new highway and streetscene contract, which commenced on 1 June 2013. The new contract would be for one provider to take the place of the five previous providers. There would be a community team to find and fix issues and one point of contact for town and parish councils. Martin explained that Calne currently had a community coordinator position vacant and that he was covering the Calne and Marlborough community areas.</p> <p>This was followed by the opportunity to ask questions. Martin stated that the grass cutting operations team was changing with the new contract and would be closely monitored. There had been a delay in the schedule because of the shift to using a new company; however they were now on the road to catching up. The method used to repair potholes had also been changed and again the new</p>



	contractor would be carefully observed.
9	<p><u>Partner Updates</u></p> <ul style="list-style-type: none"> <li>a. Wiltshire Police reported that while Calne continued to be a safe place to live, there had been a small increase in non-domestic burglary and vehicle crime of late. Crime prevention advice was available from Calne Town Council and on the Neighbourhood Policing Team website <a href="http://www.wiltshire.police.uk/index.php/policing-in-your-area/county/2791?npt=EN">http://www.wiltshire.police.uk/index.php/policing-in-your-area/county/2791?npt=EN</a>. The Calnefest event had been successfully policed and Calne Bike Meet was coming up.</li> <li>b. The written update from the Wiltshire Fire and Rescue Service was noted. There was a new combined fire authority that Councillor Marshall sat on. On 30 May 2013, the Integrated Risk Management Plan had been approved for consultation to take place. Mike Franklin was keen to hear from people who would like to become involved and left leaflets for people to register their interest at the meeting. Mike could be contacted on: <a href="mailto:mike.franklin@wiltsfire.gov.uk">mike.franklin@wiltsfire.gov.uk</a>. He was thanked for attending a Community Safety Forum meeting and an opportunity for Mike to provide a display about home safety checks at the community hub was highlighted.</li> <li>c. The written update from the health services was noted.</li> <li>d. Malcolm Gull provided a verbal update about the Calne Community Area Partnership. A new tourism group had been established. Malcolm was pleased to present a success story with the Wiltshire Time Credits initiative. The Partnership had now taken on the development of this initiative and was working on a summer programme which involved Calne Town Council and the leisure centre among other groups, businesses and organisations. Towns were looking to Calne as a model for their own take up of time credits.</li> <li>e. The Chairman explained that the Youth Advisory Group had evolved from the previous Community Area Young Peoples' Issues Group.</li> <li>f. The Town and Parish Council update included that representatives of Calne Without Parish Council asked it to be noted they did not believe the proposed pedestrian crossing for School Road lay within Calne Without Parish, as stated in the documentation, but was in Calne. Jane Vaughan would follow this up.</li> </ul>
10	<p><u>Your Local Issues</u></p> <p>Councillors provided an update on community issues and progress on Calne Area Board working groups. The Chairman explained that where changes had been made, the update would be provided by the councillor previously appointed to the working group, as they would be more familiar with the work of the group than the newly appointed member.</p> <ul style="list-style-type: none"> <li>a. Councillor Marshall was joined by one of the young people from the Calne Bowl Project group who explained that including the grant from Calne Area Board, the skate board park working group had now raised all of their funding</li> </ul>

including more than £10,000 raised by the young people themselves. He expressed the view that this was a considerable achievement by those concerned. The group were now inviting expressions of interest for contractors to build the skate park. Concern was expressed by local residents regarding anti-social behaviour. The meeting was assured this was an issue caused only by a few individuals. There was a strong group of young people who were doing an excellent job of fundraising, improving the reputation of young skateboarders in the town and keeping the project moving forward. They were also working to promote skateboarding/bmxing/scooting as an alternative sport, rather than it being perceived as an anti social behaviour and to attract younger children into the sport. Various options to improve the situation were discussed at the meeting, including closer scrutiny, CCTV, increased community involvement, policing options and engineering. A meeting was organised with Wiltshire Police who were aware of local concerns.

**Decision:**

**The deadline for spend and feedback for the Community Area Grant awarded on 14 February 2012 should be extended for a further six months.**

**Reason:**

***Some delays had resulted from creating a new approach to the tender process, in order to involve young people, the project had not yet spent the grant received from the Calne Area Board. Councillor Marshall asked the area board to consider extending the deadline for spend and feedback for a further six months.***

- b. The written update from the highways working group (CATG) was noted. Councillor Crisp explained the highways working group had now been established for four years to complete highways work and she was very proud of the group's achievements. The Goatacre refuge had been successfully completed. All parishes were invited to submit their priorities to the group. An issue was raised regarding Community Speed Watch and administration and training. Wiltshire Police were aware of the county-wide issue and were pushing hard to address the situation with the Office of the Police and Crime Commissioner. A near accident on Curzon Street was raised by Councillor Trotman. This was a concern known to the highways working group and in the throes of the legal process. The routes identified in the C and unclassified road review last year were yet to be completed, in part due to the new contract. However the group had still assessed priorities for the forthcoming year for the C class and unclassified road speed limit review on the basis of collision rates, and Councillor Crisp asked for the area board to approve the roads selected.

**Decision:**

**The C50 (from A4 east of Quemerford through Blackland to the A361 Devizes to Beckhampton Road) and C112 from A4 at Pewsham, Stanley Lane through Bremhill to Turf House Lane) would be selected as priorities**

	<p>for inclusion in the C class and unclassified road speed limit review.</p> <p><b><u>Decision:</u></b>  <b>The C247 (from A4 at Quemerford through Heddington to Heddington Wick) was selected as first reserve priority.</b></p> <p>c. Councillor Hill provided a verbal update about the Calne campus working group. The group were bringing about exciting changes for the town in the form of a first-class three site campus. Planning applications should be submitted in the next three months. The new Chairman of the group would be Councillor Crisp.</p> <p>d. The written update from the Sandpit Road (Section 106) working group was noted. Councillor Trotman raised having a safer route scheme at Abberd Way. This was followed by a short discussion which covered the consultation conducted on the proposal and who had been notified, the issue of resident's car parking and the accident record of the route. Councillor Trotman then raised the creation of a dual use footpath at A3102 Greenacres Way.</p> <p><b><u>Decision:</u></b>  <b>In light of issues raised at the meeting, Calne Area Board would defer making a decision on a proposed traffic calming scheme at the junction of Abberd Way and Penhill Road, for a maximum period of three months, to enable a meeting to take place between GreenSquare, local residents, Wiltshire Council officers and Councillor Trotman.</b></p> <p><b><u>Decision:</u></b>  <b>Calne Area Board would certify the conversion of a footway along A3102 Greenacres Way and Oxford Road, Calne, to a shared-use path for pedestrians and cyclists</b></p> <p>e. Councillor Hill reported an Air Quality Management Area had been recently established in Calne. Wiltshire Council were now required to produce a strategy and plan. This would be circulated via the area board when it was made available. The new Chairman of the group would be Councillor Ansell.</p>
11	<p><b><u>Priority Setting for Calne Area Board</u></b></p> <p>The Chairman explained that in light of the time, this item would not take place, however priorities for the area board over the forthcoming year would be discussed at the next ABC (agenda-setting) meeting and brought back to the next Calne Area Board meeting.</p>
12	<p><b><u>Area Board Funding</u></b></p> <p>Calne Area Board noted the £3,500 councillor initiative for a Maud Heath Causeway renovation study and its approval under delegated authority by Niki</p>

	Lewis, Service Director-Communities.
13	<u>Close</u> The Chairman thanked everyone for coming and for their contributions; he stated that the next Calne Area Board meeting would be held at 6.30pm on Tuesday 13 August at Calne Town Hall, with refreshments available from 6.00pm.

# MINUTES

**Meeting:** CALNE AREA BOARD  
**Place:** Committee Room A - Council Offices, Monkton Park, Chippenham  
SN15 1ER  
**Date:** 3 July 2013  
**Start Time:** 3.00pm  
**Finish Time:** 3.10pm

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Please direct any enquiries on these minutes to:

Alexa Smith (Democratic Services Officer), on 01249 706610 or [alexa.smith@wiltshire.gov.uk](mailto:alexa.smith@wiltshire.gov.uk)

Papers available on the Wiltshire Council website at [www.wiltshire.gov.uk](http://www.wiltshire.gov.uk)

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## **In Attendance:**

### **Wiltshire Councillors**

Cllr Christine Crisp, Cllr Alan Hill and Cllr Howard Marshall

### **Wiltshire Council Officers**

Alexa Smith (Democratic Services Officer) and Jane Vaughan (Community Area Manager)

### **Partners**

Paul Ogden (Calne Chamber of Commerce)

**Total in attendance: 6**

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<u>Agenda Item No.</u>	<u>Summary of Issues Discussed and Decision</u>
1	<p><u>Chairman's Welcome</u></p> <p>The Chairman welcomed everyone to the Extraordinary Calne Area Board meeting, arranged for consideration of Calne Community Area Partnership funding.</p>
2	<p><u>Apologies for Absence</u></p> <p>Apologies for absence were received from Councillor Ansell, Geoff Dickerson (Heddington Parish Council), Brad Fleet (Service Director), Malcolm Gull (CCAP), Ed Jones (Focus on Five), Will Kay (Youth Development Coordinator) and Councillor Trotman.</p>
3	<p><u>Declarations of Interest</u></p> <p>There were no declarations of interest.</p>
4	<p><u>Calne Community Area Partnership (CCAP) Claim for Core Funding 2013/2014</u></p> <p>Consideration was given to the Calne Community Area Partnership claim for core funding 2013/14.</p> <p><b><u>Decision</u></b>  <b>Calne Area Board approved the whole year's core funding of £8,465 to Calne Community Area Partnership, with an agreement to release the 1<sup>st</sup> tranche of funding of £4,432.50 immediately.</b></p> <p><b><u>Decision</u></b>  <b>Calne Area Board agreed to release the 2<sup>nd</sup> tranche of core funding to Calne Community Area Partnership at the December Calne Area Board meeting, provided that conditions given by the Partnership Development Officer, and agreed by the Board, had been met.</b></p>
5	<p><u>Close</u></p> <p>The next Calne Area Board meeting would be held at 6.30pm on 13 August 2013 at Calne Town Hall, with refreshments available from 6.00pm.</p>

# Agenda Item 5

## Chairman's Announcements

<b>Subject:</b>	<b>Wiltshire Fire and Rescue Service draft Public Safety Plan 2013-16 'Have your say'</b>
<b>Officer Contact Details:</b>	Mike Franklin <b>Partnership &amp; Community Engagement Manager</b> Tel: 07919 306037 e-mail: <a href="mailto:michael.franklin@wiltsfire.gov.uk">michael.franklin@wiltsfire.gov.uk</a>
<b>Weblink:</b>	<a href="http://www.wiltsfire.gov.uk/About_Us/Publications/publications.htm">http://www.wiltsfire.gov.uk/About_Us/Publications/publications.htm</a>
<b>Further details available:</b>	e-mail: <a href="mailto:michael.franklin@wiltsfire.gov.uk">michael.franklin@wiltsfire.gov.uk</a>

### **Wiltshire Fire and Rescue Service draft Public Safety Plan 2013-16 "Have your say"**

The new draft Public Safety Plan 2013-16 (Integrated Risk Management Plan) is now available to view on the Wiltshire Fire and Rescue Service website. The plan shows what the service has been doing and how it intends to build on that for the future. Part of this is around how they operate as an emergency service, utilising personnel differently to have greatest impact on local communities.

The service very much welcomes your thoughts and opinions on its plans for the future. The consultation period will run from 10 June until 01 August. Please send any comments or feedback to [consultation@wiltsfire.gov.uk](mailto:consultation@wiltsfire.gov.uk). or Sarah Hargreaves, Wilts FRS HQ, Manor House, POTTERNE, SN10 5PP.

To view the plan please use the following link below or for a paper copy contact Sarah Hargreaves as above.

[http://www.wiltsfire.gov.uk/About\\_Us/Publications/publications.htm](http://www.wiltsfire.gov.uk/About_Us/Publications/publications.htm)





**Crime and Community Safety Briefing Paper  
Calne Community Area Board  
13 August 2013**



## 1. Neighbourhood Policing Team

**Sgt:** Simon Wright

### **Town Centre Team**

Beat Manager – PC Hans MONAHAN  
Beat Manager – PC Alan BLAKE  
PCSO Nicole YATES  
PCSO Mark COOK  
PCSO Shelley Gray  
PCSO Andrew WILLOX

## 2. NPTs - Current Priorities & Consultation Opportunities:

1) A new priority for the Quemerford area, speeding vehicles has been identified as an issue on the A4.

2) A new priority has been implemented at Calne Football Club. Reports have been received that persons are congregating under the spectator stand at the Calne Football Club and causing damage to the seats and littering.

3) Reports have been received that there is problematic drinking by a group of 30yr olds and younger drinkers who are smashing bottles and leaving litter. The area of concern is the Skatebowl and surrounds in the Castle Park area.

Calne NPT Consultation Surgeries take place every Wednesday between 1400-1445hrs. They take place at the Community Hub, High Street, Calne.

- Visit the new and improved website at: [www.wiltshire.police.uk](http://www.wiltshire.police.uk)

## **Performance and Other Local Issues:**

### **WARRANT**

Calne Neighbourhood Policing team recently executed a warrant at an address in Foreman Street, Calne. During the search Class B drugs were found. One male was arrested from the property for supplying Class B drugs. He is currently on Police bail, it is anticipated that he will be charged with offences relating to drug misuse on his return to Melksham Police Station.

### **BURGLARY**

There was a report of a dwelling burglary in Studley during July, a neighbour had seen the offender trying to climb in through a downstairs window and telephoned the Police. The offender made off from the address, but a quick Police response meant that the offender was located a short time later and arrested. He has since been charged and was remanded to court. Dwelling burglaries in the town are thankfully rare, it was a really positive result to have detected this incident in such a manner to demonstrate the zero tolerance approach that we take to this type of offence.

### **WHEELIE BIN THEFTS AND ASB IN CASTLE FIELDS**

During June and early July Calne experienced a series of Wheelie Bin thefts which were linked to ASB in the Castlefields Park area of the town. Youths were taking the bins and setting alight to them in the park, often in dens that they had made in the bushes. Coupled with this there was noise from the youths, and litter being left behind. Some good work by PC Monahan led to the arrest of two individuals one Saturday evening. Sadly there was not enough evidence to prosecute the two, but on the positive side – the thefts have now stopped. As you will see from the priorities above, the area remains top of our list for patrols to tackle the ASB. Whilst there has been some success so far, there is further work needed to bring the matter to a successful resolution.

### **CALNEFEST**

The Calne music festival was held at the beginning of June, and with it came a pre-planned Police operation with the passive drugs dog. 'Griffin' and his handler, PC Poole, worked alongside Calne NPT officers during a busy shift which saw 66 people stopped and searched following positive indications of drugs. Of those 66 people 3 were issued with a street warning. 56 admitted they had been in contact with drugs within the last 24 hours which explained the positive indication. Which leaves 7 individuals who denied any contact with drugs, and were not found to be in possession when searched. All in all this was a successful operation, and sends out a positive message to the public when it comes to taking drugs to such an event.

## **SUMMARY**

In summary, this has been a busy few months for Calne NPT with a lot going on. All of the team have been working hard, and by way of a thank you I organised a joint visit to a lake at the Cotswold Water Park with some of the pupils and staff from Springfields School in Calne. The whole team, including Inspector Staynings and myself, attended. We teamed up with pupils from the School into three groups and took part in a raft building exercise which culminated in us having to row out to the middle of the lake to collect an empty water butt and bring it back to shore. The teachers also decided it would be a good idea to turn us around when we were half way back to shore and return the barrel to the island, they seemed to find that bit quite funny – the rest of us didn't quite see the funny side...

All in all it was an excellent day, and I am 100% confident that it was a worthwhile way to spend the day. The pupils had an excellent time, and got to see a side of the local officers that they don't normally see (a wet and exhausted side!) Bonds were made that would not normally have been forged, and I genuinely believe that this will have a positive effect for future relations between the pupils and ourselves.

Calne NPT continue to work towards making the town a better place to live, we are constantly trying to ascertain where the problems are in the town and surrounding villages, and to find out what matters to you, the public. Please feel free to make contact with any member of the team if you feel we have missed, or are unaware of an issue that we should be dealing with. Someone will always be willing to speak with you.

Regards-Simon Wright

Calne NPT Sergeant

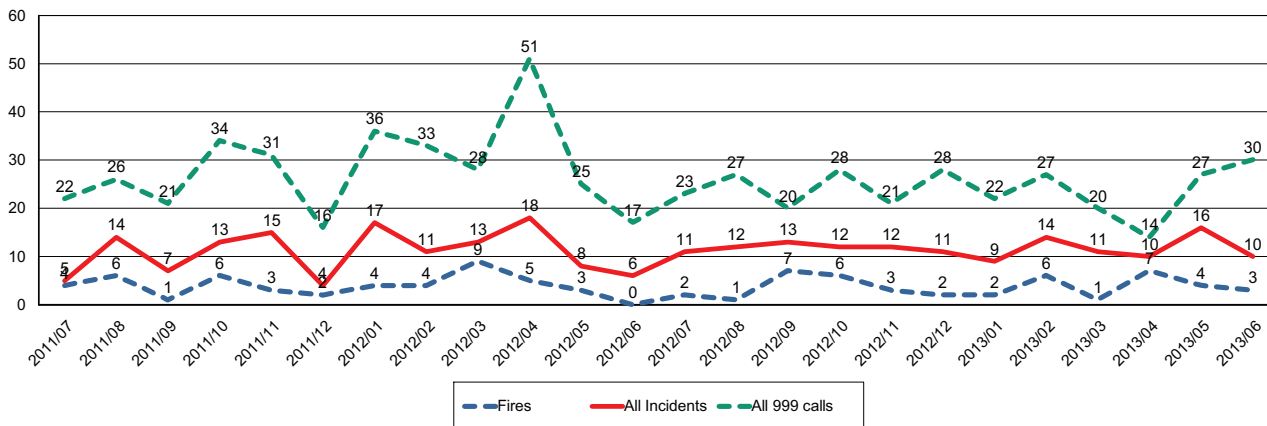




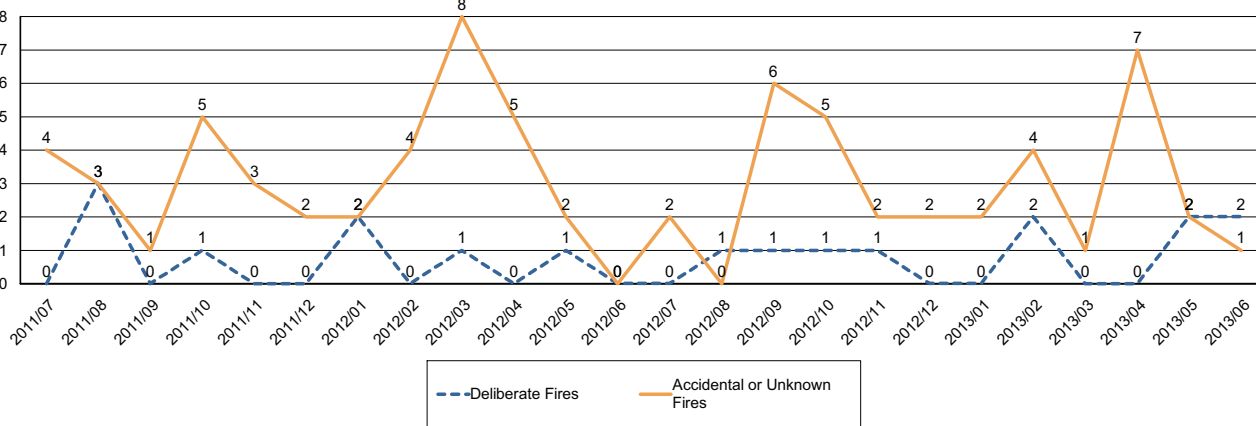
## Report for Calne Area Board

The following is an update of Fire and Rescue Service activity up to and including June. It has been prepared using the latest information and is subject to change.

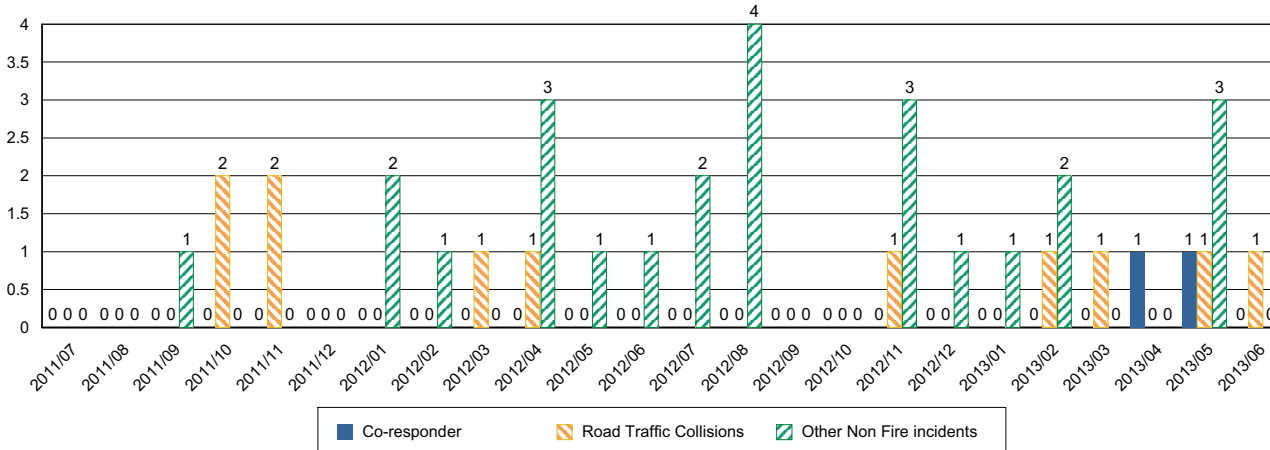
### Incidents and Calls



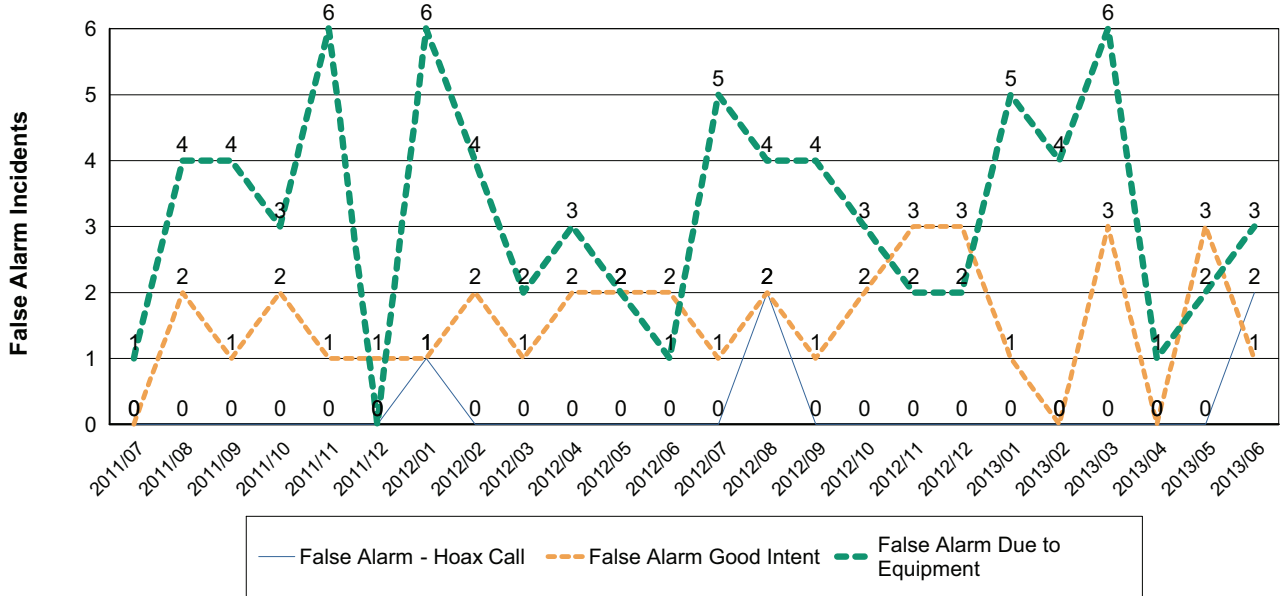
### Fires by Cause



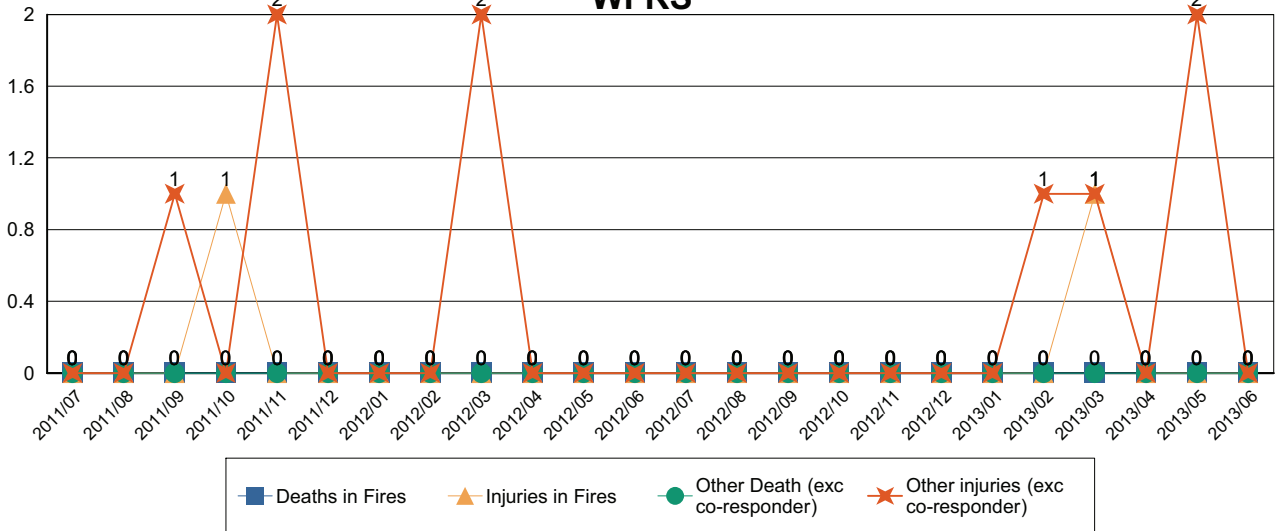
### Non-Fire incidents attended by WFRS



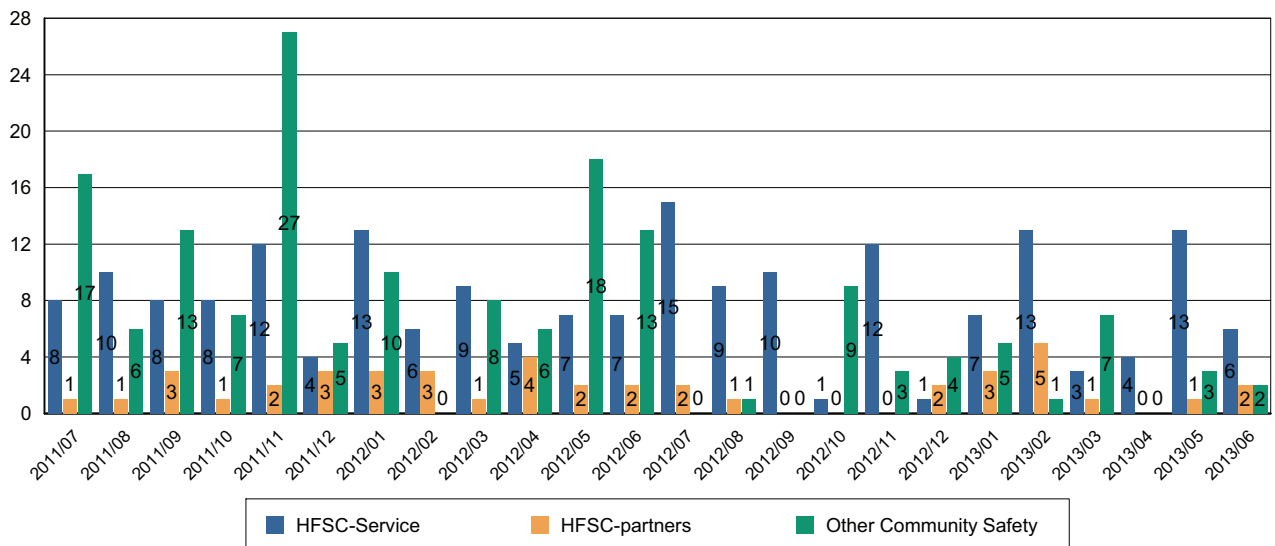
### Number of False Alarm Incidents



### Death & Injuries in incidents attended by WFRS



### Home Fire Safety Checks and other domestic safety



Comments and Interventions overleaf

## MEDIA STATEMENT

2 May 2013

### **NHS 111**

The NHS 111 service is currently being established across Bath and North East Somerset and Wiltshire, following a 'soft' launch in February. This means that a test period is now underway in order to identify problems and rectify them before the service goes fully live.

"Performance is continuing to improve, but we know that some patients and providers are still experiencing some problems with getting through to the service as well as delays in receiving treatment particularly during busy weekend periods," said Dr Simon Douglass, Clinical Accountable Officer for BaNES Clinical Commissioning Group. "We'd like to apologise for this and reassure patients that we are continuing to work with our NHS 111 provider, Harmoni, to resolve the remaining issues before the service is launched in full. We have seen a reduction in the number of 999 ambulances dispatched by the NHS 111 service, and an encouraging improvement in the number of these ambulance call outs that result in patients requiring transfer to hospital or another service."

Wiltshire and B&NES CCGs have decided to defer the full launch of NHS 111 until all such issues are resolved. Both CCGs and Harmoni are committed to providing a safe and high quality NHS 111 service and contingency plans, involving the established local out-of-hours GP service for patients, have been in place throughout this period.

NHS England supports the CCGs' decision and is working alongside them to ensure that the service meets national requirements.

When fully launched, NHS 111 will be a free to call service, available 24 hours a day, 365 days a year. It will act as a one stop shop for patients if their healthcare need is urgent, but not a 999 emergency.

**-END-**

#### **Contact details for further information:**

Tracy Torr, Communications and Engagement Officer  
Wiltshire Clinical Commissioning Group  
01380 736010 or [tracy.torr@nhs.net](mailto:tracy.torr@nhs.net)

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Ref: DJN/TKT/111

27 June 2013

Dear colleagues

Re: **NHS 111 Implementation in Wiltshire**

We promised to keep you informed about our on-going work with Harmoni – the company contracted to provide the NHS 111 service across Wiltshire and Bath and North East Somerset.

The Wiltshire and Bath and North East Somerset Clinical Commissioning groups (CCGs) are continuing to work very closely with Harmoni and the Rectification plan, put in place in April, is proving effective.

There has been a steady but sustained improvement in performance over the past few weeks. Whilst there remains room for further improvement, we as the Commissioners are now more reassured that the Rectification plan is underpinning the necessary improvements.

We will continue to monitor performance and the work being done by Harmoni to recruit more Health and Clinical Advisors to ensure that all calls to the NHS 111 service are appropriately managed and triaged and that Harmoni is consistently providing a safe and effective service.

The Full Service Commencement has been deferred until such times as we, as commissioners, are satisfied that Harmoni is providing that safe and effective service.

We will maintain pressure on Harmoni to achieve full delivery and will continue to work hard to deliver the best possible service.

Yours faithfully,

A handwritten signature in black ink, appearing to read 'S. Rowlands', with a horizontal line underneath the name.

Dr Steve Rowlands  
Chair  
Wiltshire Clinical Commissioning Group

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